Raghava Vigneswar V

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EDUCATION

Christ Deemed To Be University, Bengaluru

M.Sc. Mathematics; CGPA: 9.6

Bengaluru, India
Aug 2022 – Jun 2024

Professional Experience

ICICI Bank

Jul 2024 – Present

' Analyst, Data Science and Analytics Group (Liabilities Team)

- $\circ$  Developed **Prophet time series model** to forecast one-year MIB data for branches, achieving **predictions within**  $\pm 10\%$  of actual test data and supporting accurate target setting.
- Developed a **Python script to retrieve UCIC values for 600 educational institutes** from the database by implementing name mapping with the fuzzyrapido library for accurate entity matching.
- Deployed an interactive **Power BI dashboard for M+3 Analysis** to visualize customer behavior three months after opening savings accounts, enabling data-driven insights for business decisions.
- Led **DEAF** and **HEAR** Campaign as an Analyst, collaborating with the product team to reactivate 500,000+ dormant and inactive accounts, securing an active balance of **Rs.700+** crore.
- Conducted **Cash Retention analysis** on customer accounts using **Python**, identifying high-value customers with the longest retention period, peaking at **27 days**.
- Designed and deployed fully automated **Power BI** reports for the Hear and Deaf campaign, eliminating manual dependencies and improving reporting efficiency by 100%, enabling instant insights for the marketing team.
- Performed **Web Scraping** using **Python** to extract car price data from CarWale, linking it with ICICI FASTag customer data to enable in-depth analysis of customer vehicle profiles and behavior.

## KEY PROJECTS

- Air Quality Index (AQI) Forecasting and COVID-19 Impact Analysis Using Time Series Models:
  - Delivered high-accuracy AQI forecasts using Facebook Prophet with Train MAE: 12.10, RMSE: 15.65 and Test MAE: 9.72, RMSE: 13.77, enabling early detection of pollution trends for environmental risk management.
  - Performed COVID-19 lockdown impact analysis (March-May 2020) showing AQI reductions up to 35.7% (Delhi), 30.7% (Mumbai), and 23.6% (Hyderabad), demonstrating the effect of reduced human activity on air quality.
  - Developed an end-to-end machine learning pipeline on Azure ML for AQI analysis, achieving 87.90% accuracy and an F1 score of 88.01%.
  - $\circ \ \ \text{Utilized } \textbf{Topological Data Analysis (TDA)} \ \text{for clustering cities based on AQI patterns, aiding policy standardization}.$
- Predictive Modeling for Customer Subscription in Banking Marketing Campaigns:
  - Data Manipulation: Conducted EDA, performed data cleaning, feature selection, and applied SMOTE to address class imbalance.
  - Data Modeling: Built supervised ML models like Logistic Regression, Random Forest, XGBoost, achieving 91.23% accuracy.
  - Model Evaluation: Recommended Random Forest for balanced performance, optimizing marketing strategies.

## TECHNICAL SKILLS

- Programming: SQL (MS SQL Server, MySQL), Python (Pandas, NumPy, Scikit-learn), C.
- Databases: ETL Pipelines, Data Warehousing, Microsoft SQL Server, MySQL.
- Tools & Platforms: Jupyter, VS Code, DB Visualizer, Power BI, MS Excel, Vertica, Azure Machine Learning.
- Data Analytics: Data Cleaning, Statistical Analysis, Predictive Modeling, Exploratory Data Analysis, Reporting & Visualization, Machine Learning, Deep Learning.
- Domain Expertise: Retail Banking Analytics, Statistical Modeling, Financial Modeling.
- Relevant Coursework: Database Management Systems, Data Structures and Algorithms, Object-Oriented Programming. SOFT SKILLS
- Skills: Leadership, Stakeholder Management, Team Collaboration, Analytical Thinking, Communication, Adaptability, Problem-Solving.

## CERTIFICATIONS

- Introduction to Statistics : Stanford.
- Generative AI with Large Language Models: Deep Learning.
- Azure Machine Learning: Microsoft.
- International Teaching Week 2024 on Topological Data Analysis using Python : Christ University.